



Pula Medical Aid Fund

Guidelines

Covid -19 Testing, Hospitalisations and Vaccines

Gaborone: AFA House, Plot 61918 Showgrounds Office Park| P O Box 1212,

Gaborone, Botswana| Tel and WhatsApp: (+267) 365 0555

Fax: (+267) 395 1165 | E-mail: casemanagement@afa.co.bw

Administered by Associated Fund Administrators Botswana (Pty) Ltd



100% UNLIMITED Cover for Hospitalisation

Our members and their covered loved ones are covered 100% for hospitalisations due to covid in all the major private hospitals in Botswana, including:

- Debswana Hospitals
- Lenmed Bokamoso Private Hospital
- Gaborone Private Hospital
- Riverside Hospital
- Sidilega Private Hospital

We cover:

- Asymptomatic and mildly symptomatic patients
- Patients with severe/ serious symptoms

**100% UNLIMITED COVER FOR COVID-19
HOSPITALISATION FOR ALL MEMBERS ON ALL BENEFIT
OPTIONS**

Hospital admission Pre- Authorisation Process



A patient diagnosed with severe or serious Covid-19 symptoms visits hospital

Hospital confirms **Covid-19** diagnosis and decides to admit patient'

Hospital confirms patient's cover with Pula Medical Aid Fund online.


**ALL BENEFIT OPTIONS
COVERED FOR COVID-19
ADMISSIONS**

**Hospital requests
Pre-authorization from Pula
Medical Aid Fund to admit
the patient:**

- ▶ Patient name and surname
- ▶ Medical Aid number and option name
- ▶ Diagnosis
- ▶ Proposed treatment plan
- ▶ Establish and estimate Length of Stay (LoS) and Level of Care (LoC) required by the patient
- ▶ Provide a cost estimate and request for authorisation.

**Pre-authorization request
Assessed by Pula Medical
Aid Fund administrators
and approved.**

**Post admission
Pre-Authorisations ALLOWED**


**Patient admitted
to hospital and
monitored for
progress (Case
Management)**

Pre-Authorisation requests can be sent to:

casemanagement@afa.co.bw | Tel: (+267) 3650 574/ 596

100% Cover for Covid-19 Testing Rapid and PCR



- Covid-19 Rapid (Antigen) Testing Cover shall be extended to all Pula beneficiaries, and each beneficiary shall be eligible for two (2) Covid-19 Rapid (Antigen) Tests per annum.
- Covid-19 rapid (antigen) testing will be covered for all beneficiaries who are deemed to have been exposed to the coronavirus primarily through contact with a person(s) who has been diagnosed as Covid-19 positive.
- The Covid-19 Rapid (antigen) Testing may be accessed directly through accredited/approved pathology laboratories, testing centres and/or through approved practitioners. That is testing may be done without first consulting a medical doctor.

**NO Co-payments,
Upfront payment,
deposits and VAT**



There are no Co-payments and members will be fully covered during their admission to the hospital.

Members are **NOT** required to pay

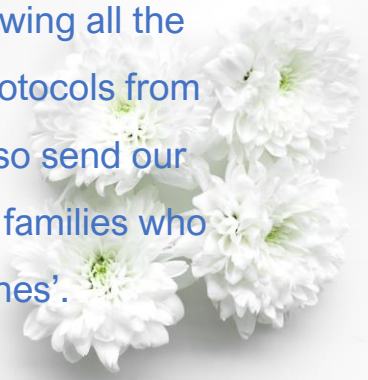
- VAT
- Co-payment (i.e., no deposits are required for any Pula Medical Aid Fund member for Covid-19 admissions).

Vaccination Program



- The Fund has approved funding for the COVID-19 Vaccine for the employees and dependants of your company who are covered by Pula Medical Aid Fund, as soon as they are available.
- Our commitment stems from our mission, of promoting the wellbeing and health of our members by ensuring access to healthcare.

‘COVID-19 Vaccines are an important tool in curbing the pandemic. However, we encourage our stakeholders and their families to continue following all the current guidelines and protocols from health authorities. We also send our condolences to the many families who have lost loved ones’.



DR. KHUMOETSILE MAPITSE
PRINCIPAL OFFICER
PULA MEDICAL AID FUND



**SAVE our number to
your contacts
+267 3650 555**

Send us a ‘Hi’
on **+267 3650 555**
from a registered mobile number and
explore our new Self Help Contact Centre.